

H.R. 5754, Patient Advocate Tracker Act

As ordered reported by the House Committee on Veterans' Affairs on April 6, 2022

By Fiscal Year, Millions of Dollars	2022	2022-2027	2022-2032
Direct Spending (Outlays)	0	0	0
Revenues	0	0	0
Increase or Decrease (-) in the Deficit	0	0	0
Spending Subject to Appropriation (Outlays)	0	0	not estimated
Statutory pay-as-you-go procedures apply?	No	Mandate Effects	
Increases on-budget deficits in any of the four consecutive 10-year periods beginning in 2033?	No	Contains intergovernmental mandate?	No
		Contains private-sector mandate?	No

H.R. 5754 would require the Department of Veterans Affairs (VA) to establish an information technology system that would allow veterans to electronically submit complaints about health services received from the department and check for updates on actions taken by VA to address those complaints.

In October 2021, the department launched the AskVA website that enables veterans to submit complaints and to request information related to VA health care. Available at every facility, the system routes submissions for review and response by department personnel. Veterans also can view the status of their submission by logging into the system or receive updates by email. Because VA meets the requirements of the bill under current law, CBO estimates that implementing the bill would not affect the federal budget.

The CBO staff contact for this estimate is Etaf Khan. The estimate was reviewed by Leo Lex, Deputy Director of Budget Analysis.